# Hospitality Services

## **Welcome Services For International Students**

**Universidad CEU San Pablo** offers international students a **package of services** to make their arrival in Spain and their incorporation into the University as comfortable and easy as possible.

The **Hospitality Service** provides personalised support for the student from the moment he/she makes the reservation until the start of his/her academic activities.

#### **Legal Access to the University**

We handle the **recognition of your studies** abroad to the Spanish system so that the differences between educational systems do not pose a problem.

## International Student Identity Card

Just for being an international student at Universidad CEU San Pablo, you can benefit from the advantages of the ISIC digital card, International Student Identity Card, with different brands, restaurants, cultural plans, accommodation...

More than 6 million students around the world are already enjoying its benefits.

## **Transport Card**

We request your transport card so that, when you arrive, you only have to select your monthly plan and start discovering every corner of Madrid using the extensive public transport network (metro, bus, Metro Ligero, Cercanías, etc.).

## Accommodation

We offer you a wide recommendation of University Residences in Madrid. If this is not enough, you can request an additional personalised accommodation search service.

#### "Cero" Course

If you have studied in a non-European educational system, we offer you a reinforcement programme **in Spanish** in order to level the knowledge required by each Facult.

\* Only for Spanish speakers.

## Welcome VIP Pack by El Corte Inglés

As a CEU international student you can enjoy a VIP experience at El Corte Inglés with services included such as: 10% off your purchases, welcome drink and tapa, image consultancy, personal shopper, illustrated map of Madrid, and much more!

\*For you and your family members.

#### **Migratory Access**

We help you with the whole process of obtaining your Foreigner's Identity Number and the physical card (NIE and TIE), which are necessary to reside in Spain for more than 6 months.

#### **Visa Documentation**

Applying for a student visa is one of the most challenging procedures. For this reason, you will find in the app the letter of admission to the University as the first step to apply for your visa. You will also find information on how to take out private medical insurance\*\* with the necessary characteristics to apply for this procedure.

\*\* This service is optional and the cost of the policy is not included in the Hospitality pack.

#### **Bank Account**

We can help you **open a bank account** with Banco Santander, the University's partner bank and one of the most prestigious banks in Spain, both nationally and internationally.

## **Spanish Language Course**

We offer an intensive online course for **non-Spanish speaking** students. It will take place in the last two weeks of August and there are three levels (A1, A2 and B1). In addition, Metaverso will be used for complementary activities.

\* Only for non-Spanish speakers.

### **Telephone SIM Card**

We will manage your phone card with a Spanish number and, in addition, we will give you €15 in calls and internet.

## **Additional Services**

## Airport pick-up

We handle your pick-up at Madrid airport on your arrival in the capital so that you don't have to worry about anything.

#### Private medical insurance

We provide you with several quotes with different medical insurance companies so that you can take out your insurance directly with the broker.

#### Accommodation search

We help you to find accommodation adapted to your needs.

#### Request services through the app now!







